

Thermo Scientific  
iSeries Model 5020i Firmware Version 01.05.00.091

**OVERVIEW**

The firmware for the Model 5020i is loaded into the instrument's FLASH memory at the factory, but it may be necessary to load updated firmware into the instrument as new features become available.

This release includes a single file, 5020i010500.bin, which can be used to update the model 5020i only.

Before attempting to upgrade the firmware, it is advisable to check that the instrument is a model supported by this update and that it is currently running an upgradeable version of firmware. This information may be viewed by going to the DIAGNOSTICS > PROGRAM VERSION(S) screen. Make sure that the PRODUCT field matches one of the models listed above and the VERSION field matches one of the following release versions:

"01.04.07.079"

If the instrument is not running a version listed above, it is not field upgradeable using this procedure. Contact Thermo Technical Support for special upgrade instructions or specific information regarding changes to any firmware versions.

The entire firmware update process should take about 30 minutes at 57,600 baud over serial or 5 minutes over Ethernet. There are two steps to upgrading the firmware:

- A. Backup configuration/calibration data onto PC
- B. Upgrade firmware

Note: It may be convenient to print this file out before continuing with the firmware upgrade.

## **A. BACKUP CONFIGURATION/CALIBRATION DATA**

Thermo highly recommends backing up configuration and calibration data before performing a firmware update. If this information is somehow lost or corrupted during the update, then a complete recalibration of all sensors and outputs would be required if this data was not saved.

This procedure assumes that Thermo iPort has already been installed onto a PC and has been configured to communicate with the instrument (over serial or Ethernet). Before updating the firmware, the instrument's current settings should be saved to a data file on a PC.

This procedure is described below:

1. Run iPort. Bring up the connection to the instrument using Instrument > Poll Serial or TCP Connect.
2. Once the instrument's window is displayed and selected, select Instrument > Backup/Restore > Backup Config to back up the configuration from the currently selected instrument to a file on the PC.
3. In the Open dialog box, select the appropriate folder and type in a filename for the backup file, then click Open to retrieve the data from the instrument and save it to the file.

## **B. UPGRADE FIRMWARE**

Below is a procedure for loading the firmware into FLASH memory. The firmware update file transfer process should take about 30 minutes at 57,600 baud. It is assumed that iPort is already talking to the instrument and the instrument window is currently open.

### **NOTE: DO NOT TURN OFF THE INSTRUMENT DURING THIS UPDATE**

If the instrument is turned off while burning the new image to the FLASH, it will require replacement of the CPU board.

1. Close all instrument windows.
2. From the iPort menu, select Instrument > Update Firmware. Select TCP/IP or Serial, depending on the connection.
3. In the Update Instrument Firmware Program dialog box, enter the instrument ID (if using serial port) or the TCP/IP address (if using TCP/IP).
4. In the Open File dialog box, select the firmware update .bin file, then click the Open button.
5. File transfer progress can be monitored by looking at the transferred blocks in the lower left corner of the iPort window as well as on the instrument's display.
6. Once the file transfer is complete, the instrument will automatically reboot. There may be some error messages regarding configuration and calibration files that are displayed on power-up, this is normal after a firmware update.